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Tim Yates of the Building Research Establishment Ltd assesses recent research into the thermal performance of solid wall construction in traditional buildings and looks at the risks and benefits of introducing various wall insulation systems, where these are appropriate. Measuring operational efficiency. Improving operational efficiency begins with measuring it. Since operational efficiency is about the output to input ratio, it must be measured on both the input and output side. In manufacturing world, there is a direct correlation between how much machines are utilized and how much they produce. This works because machines do the work that is non-linear and there is very little variation in producing exactly same unit of work. This blog post looks at the high level goals of a SaaS business and drills down layer by layer to expose the key metrics that will help drive success.